

NAGRA NEWS

Summer 2004

From Our Former Leader



Kay Gaines
Past President

INSIDE THIS ISSUE:

3 - Meet your Officers

Committee News

5 - Investigators

6 - Policy

6 - Internet Gaming News

7 - Indian Gaming

7 - Charitable Gaming

9 - Welcome New NAGRA
Members

10 - A Word from our
Management Firm

Editorials

8 - Innovative Method of Secured
Electronic Drawing and
Betting

NAGRA's conference in San Antonio was highly successful! A Saturday training session, Investigating by Computer led off the conference. Not only did the attendees learn how to use the computer to conduct a fraud investigation, they learned how some people use a computer to perpetrate fraud.

On Sunday, we learned about Gaming in Texas. The program covered the gamut from charitable bingo to raffles, the lottery, and horse and dog racing. During the second general session, we heard John Knaggs describe historical Texas in his program, The Heads and Hearts of Texan Pioneers. Mr. Knaggs told the story of the Texas revolution from both sides of the conflict. Sunday evening we enjoyed the Welcoming Reception sponsored jointly by NAGRA and NAFTA from a location overlooking the Alamo — the historic shrine of Texas liberty and freedom!

Monday morning activities included four breakout sessions. The Charitable Gaming and Investigators Committees

presented two sessions on Audit/Fraud Cases the Indian Gaming and Casino Gaming Committees presented a session on Regulating in Today's Gaming Environment, and — the Indian Gaming Committee and National Indian Gaming Commission (NIGC) joined together to present a program on the environment, health, safety and emergency preparedness of today's Indian casinos.

Two general sessions were held on Monday afternoon. In the first session, Sue Cox explained the role of regulators in developing and implementing responsible gaming practices. Ms. Cox highlighted several best practices and how to implement them. The day's second general session featured Charles Pou, Jr. who spoke on alternative dispute resolution (ADR) and consensus building processes. He offered advice on how to assess their value and how to produce cost-effective, realistic solutions in order to foster more cooperative long-term relationships among all parties.

continued on page 2



2004 Annual Conference: Tuesday night reception

From the Past President continued from page 1

Tuesday featured more breakout sessions including Electronic Bingo Product Cycle; Best Regulatory Practices in Texas; Class II Technological Aids; a roundtable discussion for the Investigators; the latest gambling investigative techniques; the Internal Revenue Service and the National Gaming Strategy; Internet Gaming Around the World; and Emergency Closure of Casinos, particularly enlightening in view of last year's devastating fires in California.

The highlight of the conference was the keynote address by Frank J. Fahrenkopf, Jr., President and CEO of the American Gaming Association. In his own unique style, he described the advancements in the gaming industry over the last 20 years, including themed slot machines and huge gambling resorts that were but far-fetched dreams in the early 1980s, and used the past to give us guidance for continued prosperity in the future. Mr. Fahrenkopf was entertaining, thought-provoking, informative, and insightful.

The NAGRA Business meeting followed by the Board and Committee Chair meeting concluded the conference on Wednesday.

For 2004 and 2005, the Board voted to schedule just one conference per year. We're sorry if you missed the conference in San Antonio, but we hope you will join us in Halifax in 2005.

Halifax is the capital city of Nova Scotia. The province is almost entirely surrounded by the Atlantic Ocean and includes the Bay of Fundy, home to the world's highest tides. Visitors find many historic sites in Halifax, including the Citadel (Fort George), designed by Benedict Arnold's son and often Canada's most visited National Historic Site; The Fleming House — Sir John Fleming, dubbed the "Father of Standard Time" and a builder of the Canadian Pacific Railway, called Halifax home; and North America's only war memorial to the Crimean War. Halifax is also known as the "Birthplace of Canadian Democracy" and the "Birthplace of Responsible Government." It boasts the first board of trade in North America (1752); a most unusual church (still standing), built by 2000 people in one day (1843); the first Canadian chocolate factory (1844); Canada's oldest Farmer's Market (1750), held every Saturday; and North America's oldest salt water ferry service (since 1752).

Nova Scotia claims as a native son Judge Thomas Chandler Haliburton, "the Father of American Humor," who was born in Windsor. In the 1830s, the judge wrote stories about "Sam Slick" that were popular in Canada, the United States, and Great Britain. He had quite a way with words, and, thanks to him, we now include many of his expressions in our vernacular, including: raining cats and dogs; facts are stranger than fiction; every dog has his day; drink like a fish; and flies off the handle.

Board of Directors

President

William "Billy" Atkins
President (to 06/05; Past Pres to 06/06)

Eastern US Regional Director *

William Yorke
(term ends 06/06)

Vice President*

Kathy Baertsch
Vice President (to 06/05; Pres to 06/06; Past Pres to 06/07)

Midwestern US Regional Director

Gerald "Odie" Otoupal
(term ends 06/05)

Past President

Kay Gaines
(to 06/05)

Western US Regional Director

Kathy Mills
(term ends 06/05)

Secretary

Penny Taylor Moore
(term ends 06/05)

Canadian Regional Director *

Rick Saville
(term ends 06/06)

Treasurer

Georgine Zalesky
(term ends 06/05)

**Featured Board Members*



From left to right: Billy Atkins, Frank Fahrenkopf, Jr. and Kay Gaines

Please, join us in Halifax in June 2005. A full agenda will be available in the spring of 2005 as we get closer to the conference date. It promises to be a conference to remember.

Thanks to those of you who attended the San Antonio conference. All of you contributed to its outstanding success!

Kay Gaines
Past President

NAGRA's Newly Elected Board Members and Officers

The election results are in and NAGRA is pleased to announce the election of Kathy Baertsch to Vice President. Kathy served as the Western US Regional Director from July 2002 until June 30, 2004, this position is temporarily being filled by Kathy Mills of Washington State Gambling Commission. NAGRA is pleased to welcome the two newly elected members to the Board of Directors: Canadian Region Representative Rick Saville and Eastern Regional Representative William Yorke. **A big thanks** goes out to the Nominating Committee for all their had work and a job well done, Linda Minash (Wisconsin), Kathy Mills (Washington) and Gene Huntington (Montana).



Rick Saville has been involved with the regulation of gaming in British Columbia since 1989 and has held various positions within the **C h a r i t a b l e**

Licensing, Regulatory Audit and Investigation areas, including Director of Licensing, Public Gaming Branch, Deputy Director of the Gaming Audit and Investigation Office and Director of Registration, Gaming Policy and Enforcement Branch. In his current position, Rick is responsible for approving the persons and companies providing gaming goods or services to the gaming industry in British Columbia and also for approval and certification of gaming equipment used in British Columbia's bingo halls and casinos. Prior to his involvement in gaming, Rick had a 23-year career with the Royal Canadian Mounted Police (RCMP) and the Canadian Security and Intelligence Service (CSIS).



William Yorke

began his career in 1975 as an investigator for the New Jersey Legalized Games of Chance **C o n t r o l C o m m i s s i o n**. Since then he has been promoted numerous times and now serves as the Commission's **C h i e f I n v e s t i g a t o r / E x e c u t i v e O f f i c e r**.

Mr. Yorke served as Secretary of the North American Gaming Regulators Association (NAGRA) in 1988 and 1989. He served on the NAGRA Bingo Standards Committee, which developed widely accepted standards for the operation of bingo. He continues to actively participate in NAGRA programs. He has developed and administers training programs for the state, county, and municipal regulatory and law enforcement personnel in New Jersey. His course curriculum is utilized by Rutgers University relative to the licensing, administration and enforcement of pertinent gaming laws.



K a t h y Baertsch

of Helena Montana was nominated for and won the office of President-Elect with NAGRA. Kathy has been an employee with the State of Montana for the past 35 years and associated with NAGRA since the spring of 1993. During her tenure with the State, she was employed for 14 years working with the Liquor Control Board and the Department of Revenue Liquor Division, Licensing Bureau. She also worked in the Department of Revenue Investigation Bureau until the unit was transferred to the Department of Justice in 1989. She has been employed with the Montana

Committee Chairs

Casino/Electronic Gaming

Larry Eliason
South Dakota Commission on Gaming

Charitable Gaming

Phil Sanderson
Texas Lottery Commission

Simone Syrenne
Manitoba Gaming Control Commission

Indian Gaming

Norm DesRosiers
Viejas Tribal Gaming Commission

Internet Gaming

Michael Petersen
Michigan Lottery

Policy

Kevin Mullally
Missouri Gaming Commission

Investigators

Charles Devenney
Manitoba Gaming Control Commission

Aaron Wong
California Division of Gambling Control

Department of Justice Gambling Control Division since October 1, 1989.

From September 1992 to November 1999 she was the License Section Supervisor; and from November 1999 to present she has been employed as the License and Tax Section Supervisor.

Kathy currently serves as the Western Regional Director for NAGRA; she was also appointed as co-chair of the Licensing Application Standards committee. The committee developed a Licensing Application Standard that was adopted by the membership.

Let's Hear it for Our Outgoing Board Members

The North American Gaming Regulators Association continues to grow. Key to the direction of this growth is the Board of Directors, a constantly changing body of Regulators who are willing to go the extra mile and guide this association toward worthwhile goals. The changing of the Board is foreseeable, but the task at hand remains the same: provide members a forum for the mutual exchange of regulatory information and techniques. The NAGRA News salutes the following individuals for their selfless efforts, and provide you with an introduction to them. Future issues of NAGRA News will present other key Board Members to you. At this time we would like introduce the outgoing board members. We thank them for everything they have done for NAGRA.



– Jim Logue, Eastern US Regional Director

Jim Logue is currently the Video Lottery Assistant Operations Manager for the Delaware State Lottery. His responsibilities include the regulation of the state's three "Racinos" which currently include over 6400 video lottery terminals. Jim

began working for the Delaware State Lottery in 1998 after retiring from the Delaware State Police with 23 years of service. He is a Certified Fraud Examiner, and at the time of his retirement was the NCOIC of the State Police Financial and Organized Crime Unit.

Jim has been an active member of NAGRA since attending his first conference in the spring of 1999. He has participated in

numerous NAGRA conferences served as chairman of the Casino/Electronic Gaming Committee and most recently as NAGRA's Eastern Regional Director.

As lifelong residents of Delaware, Jim and his wife Jacquie, along with three of their five sons, currently reside in Middletown, Delaware.



– Dennis Kerr, Canadian Regional Director

Dennis Kerr is the Executive Director and C.E.O. of Nova Scotia's Alcohol and Gaming Authority, and has held this position for the past eight years. The Alcohol and Gaming Authority is responsible for

licensing and regulating the activities of Nova Scotia's casinos and various other gaming licensees, and ensuring that gaming activities are conducted in accordance with the principles of honesty and integrity. The Alcohol and Gaming Authority has further responsibilities which include the licensing and regulating of the sale of liquor, film classification, and licensing of theatres and places of amusement.

Dennis earned his Bachelor of Commerce degree at St. Mary's University in Halifax, Nova Scotia, and then proceeded to develop his professional career in Nova Scotia's public service. Prior to accepting his position with the Alcohol and Gaming Authority, Dennis held a number of senior positions in Nova Scotia's provincial government, including assignments in the Departments of Housing, Consumer, and Municipal Affairs.

Join us in Halifax — June 12-15, 2005

Here are a few scenic shots to entice you to attend...



Investigators Committee News

By: Aaron Wong, Chair, Investigators Committee

The Session for Investigators Only Roundtable Discussion *Presented by Aaron Wong and Rick Saville*

This session was a rebirth of the closed-door, law enforcement investigators only, roundtable discussion. It was well represented by investigators from various jurisdictions to include Texas Lottery, California Lottery, Nebraska Department of Revenue, Royal Canadian Mounted Police (RCMP)-Alcohol and Gaming Authority, Indiana Department of Revenue, Manitoba Gaming Control Commission, Missouri Gaming Commission, Montana Gambling Control Division, Idaho Lottery, West Virginia Lottery, New York State Police, Internal Revenue Service, Alberta Gaming and Liquor Commission, Oregon State Police Tribal Gaming, Oregon State Police Lottery, Alaska Department of Revenue, Washington State Gambling Commission, and California Division of Gambling Control. Because of the relatively large group, and the constraints of the time allotted for the session, only half of the participants were able to present the problems currently confronted within their jurisdictions; however, we managed to regroup at the end of the day and finish our discussions which gave everyone an opportunity to express their concerns. The issues brought forward to the group were very valuable as they educate participants in ways to avoid problems and how to manage problems should they arise.

In the future, it was suggested that we double the amount of time allotted for this session, to accommodate everyone's input. It

was also suggested that NAGRA provide more classes specific to the needs of investigators and ensure the classes are P.O.S.T certified for training credits. It was also suggested that NAGRA do more to attract investigators to become members of the organization.

Latest Gambling Investigative Techniques

Presented by Beverly Griffin and Gordon Adams

This was an informative and entertaining session presented by Beverly Griffin and Gordon Adams of Griffin Investigations of Las Vegas. It was well attended by investigators and regulators from various gambling jurisdictions. Griffin Investigations has been in business since 1967 and has been assisting numerous law enforcement agencies and casinos to provide intelligence information and identify gambling related criminals. Griffin Investigations has a very extensive database of slot machine and table game cheaters, thieves, embezzlers, loan sharks, etc. The database is free to law enforcement agencies and are linked to a highly secured system that they update on a daily basis to provide up-to-date information, accessible on line. They also provide investigative services and consulting services to casinos.

Comments received from the evaluations indicated this session was worthwhile and some participants indicated they would take advantage of the free database that Griffin Investigations has to offer.

NAGRA 2004 Annual Conference



2004 Annual Conference attendees



Frank Fahrenkopf, Jr. Conference Keynote speaker

Policy Committee News

By: Kevin Mullally, Chair, Policy Committee

The Gaming Standards Association (GSA) is in the process of releasing its Best of Breed and System 2 System standards and the SAS™ Tool Kit, which they believe to be a milestone achievement in the history of gaming that will benefit manufacturers, operators and regulators alike. To that end, GSA welcomes any input regulators can provide.

GSA has created a Regulatory Advisory Committee (RAC) whose purpose is to ensure that all standards adopted by the association are compliant with known jurisdictional requirements, as well as providing regulators a forum for mutual feedback on proposed regulations. The GSA, through their RAC, is seeking regulator involvement, soliciting comments on pending standards specifications.

Regulators have expressed reluctance at being representative members of a committee of an association whose members they regulate. Such reluctance is understandable; regulators must maintain their sovereignty, continuing to embody the independence and integrity appropriate of administrative agencies. Regulatory autonomy is warranted.

That being said, however, regulators cannot expect GSA to be mind readers, factoring in to all that they do the problems, needs and issues confronting regulators. While most regulators lack the expertise to author technical specifications for the design, function, or protocol of gaming systems, devices, and peripheral products, we are each aware of the issues experienced within our respective jurisdictions relating to the compatibility, interaction, and communication (or lack thereof) between and among these technologies. We each also have expectations about the features and functions gaming technologies should incorporate, as well as their ability to seamlessly interface with one another.

Do we communicate our issues and expectations? If not, we should! Unknown issues and expectations cannot be addressed. Should we communicate individually or as a united regulatory voice? The more practical approach would be for regulators to speak as one through an accepted organizational entity. NAGRA is the logical body to fulfill this role, utilizing its Policy Committee as the forum for soliciting input, assimilating data, and packaging and presenting findings for the NAGRA Board to present to GSA.

The regulators' voices must be heard! Therefore, the Policy Committee asks each member jurisdiction to assist in this endeavor by setting forth in a document the problematic issues relating to the compatibility, interaction, and communication between and among gaming devices, systems, and/or peripheral products experienced within your jurisdiction, as well as your jurisdiction's expectations concerning features and functions incorporated in gaming technology. These documents should be sent to committee chair Kevin Mullally, c/o Missouri Gaming Commission, P. O. Box 1847, Jefferson City, MO 65102, or by email to Kevin.Mullally@mgc.dps.mo.gov.

Internet Gaming Committee News

By: Mike Peterson, Chair, Internet Gaming Committee

Salim Adatia of Technical Systems Testing gave a presentation at the NAGRA conference in San Antonio on the subject of Internet Gaming around the world. Currently it is estimated that between \$6 and \$7 billion is spent on Internet Gaming at some 2,000 sites. It is also estimated that nearly 70% of the revenue comes from North America and 90% is spent with web sites located in unregulated jurisdictions.

The Internet Gaming committee is working with Eric Ewald, Managing Director of NAGRA, in making changes to NAGRA's web site. Changes that will be made this summer include adding many of the presentations from the conference in San Antonio and activating the links to member web sites. Be sure to include your web site address on your NAGRA renewal form.

If you have any suggestions for the web site please send them to Mike Petersen, Michigan Lottery.

Charitable Gaming Committee

By: Phil Sanderson and Simone Syrenne, Co-Chairs, Charitable Gaming Committee

The NAGRA Conference held in San Antonio, Texas was a tremendous success for the Charitable Gaming Committee. The sessions provided were very well attended and met with great reviews. Topics included:

- An overview of some of Texas's Charitable Gaming Best Regulatory Practices including an impressive licensee training program currently being developed.
- A session on the Electronic Bingo Product Cycle, where presentations made by each stakeholder (Manufacturer, Test Lab, Regulator) identified the processes used to ensure the integrity of this scheme.
- Two sessions covering the ever-popular Audit/Fraud cases which, for this conference, were held jointly between the Charitable and Investigations Committees. One session provided a raffle fraud case study presented by Inspectors of the Manitoba Gaming Control Commission. A second Audit/Fraud session focused on some of the examination and assessment processes conducted by the IRS involving exempt organizations and their licensed gaming activities.
- A session held jointly between Charitable Gaming, Casino, and Tribal Gaming Committees with a presentation by the IRS on their recently developed National Gaming Strategy.

The Charitable Committee strives to provide topics of interest for our members. NAGRA also provides a great resource for members to gather or share information and we are always looking for suggestions for future topics or for members who would like to volunteer as a speaker or moderator for a future conference.

Casino/Electronic Gaming Committee

By: Larry Eliason, Chair, Casino/Electronic Gaming Committee

The casino/electronic gaming committee held a brief meeting.

The Committee members were in favor of exploring the possibility of holding a joint conference with the North American Pari Mutuel Regulators Association because of the growing trend of legalizing electronic games at racetracks.

The Committee members also suggested

the topic of on site regulation compared to audit/ follow up regulation be explored as a topic at the 2005 conference.

The Committee members felt that the San Antonio conference was informative and recommended the continuation of the practice of combining meetings of the casino committee with the investigators committee and/or the Indian gaming committee whenever practical.

Indian Gaming Committee

By: Norm DeRosiers, Chair, Indian Gaming Committee

Over 18 attendees representing State, Provincial, and Tribal gaming regulators as well as several industry representatives attended the Indian Gaming Committee's breakout session. The jurisdictional updates presented were very thorough and informative. The session was very productive and included a lot of interaction and sharing of information, experiences and "goings on" in various jurisdictions. The session could have gone on longer due to the volume of information shared and the number of questions. Due to the time allotted for the session the dialogue had to be terminated.

The group developed a list of suggested topics for presentations at our next conference. Some suggestions were:

- 1) a presentation of various compact models for Dispute Resolution,
- 2) Standards for determining suitability for gaming Test Labs (this could be combined with the Casino committee),
- 3) a panel presentation from industry reps on the latest technology (this too could probably be a good topic for a combined committee presentation with the Casino Gaming Committee),
- 4) a presentation of an overview of the main issues agreed to in the Oklahoma Compacts.

It is also worth mentioning that the Indian Gaming committee presentations for this conference were well attended and well received, and the evaluations were all quite positive.

Innovative Method to Secure Electronic Drawing and Betting

By: Irene Szrek, Szrek2Solutions LLC

One of the most important issues related to electronic drawing and betting is transparency and auditability of these processes. Current methods of securing electronic drawing and betting rely mainly on prevention: certification of Random Number Generators (RNG-s) used for draws or bets generation and enforcement of physical security. These methods can detect only physical security breach; they would not expose software fraud or insider abuse of the betting or draw generation. Once the event took place there is no way to audit generated results to verify if any fraud was involved.

The issue of transparency of electronic betting and drawing is of primary importance as there are many known cases of tampering with mechanical drawing machines and manipulation of the slot machines.¹

Szrek2Solutions, a company with a strong lottery background (two founders have 50 years of on-line lottery experience), invented a highly secure random number generation method for electronic drawing and betting. Their RNG detects any insider fraud related to manipulation of draw results and betting process. Their patent-pending methodology uses modern cryptographic hardware and software. It allows for an audit of random number generation process any time after the

event, immediately or even years later.

Szrek2Solutions RUN-A (Random Unpredictable Numbers w/Audit) method ensures that while one cannot predict the randomly generated results, one is able to detect if generated outcomes were falsified. Verification mechanism audits the integrity of random number generation process: that numbers were generated via certified device, that outcomes were not manipulated or predicted, that generation time was not altered.

The RUN-A method is powerful and unique because it is fully open – it utilizes only standard, US government approved cryptographic algorithms and standard hardware; no proprietary hardware or algorithms are used, as these could have hidden features. Full access to the RNG device, its hardware, software and data, would not give any benefit to potential attackers — they would still not be able to manipulate the random number generation process without detection.

The clever use of cryptographic hardware and digital signatures allows generation of unpredictable yet verifiable random numbers. The brain behind this process is a tamper-evident cryptographic card generating digital signatures which also contains a real-time clock. This card is tamper evident and safeguards a Private Key, which is used to generate random

numbers. The Private Key can not be obtained without destroying the card but there is a corresponding Public Key provided which can be used to verify the random numbers.

This methodology brings new possibilities to the gaming industry, which widely utilizes the RNG-s. It now offers a means for elimination of insider fraud gone undetected. By introducing Szrek2Solutions RUN-A method gaming providers and operators can significantly reduce the risk of tampering with their systems.

More can be learned about Szrek2Solutions and their products at their web site, www.szrek.com.

¹ *NY Times, February 28, 2004: Experts point to a conspiracy among slot machine workers who rigged the devices with software patches that shifted the odds when a particular sequence of coins was entered. The fraud went undetected from 1992 until 1996, after the ringleader, Ronald Harris, won a \$100,000 jackpot with an accomplice in Atlantic City. Mr. Harris, a gaming regulator at the time, was convicted of racketeering... Mr. Rubin and David L. Dill, a security expert at Stanford University, warned in a recent article on electronic voting in a technical journal, IEEE Security & Privacy: "We know about the Harris case only because he was caught, but how many times have such crimes occurred without being detected?", they wrote. "We'll never know."*

NAGRA Excellence in Gaming Regulation

At the NAGRA 2004 Annual Conference in San Antonio the Board of Directors voted to institute the NAGRA Excellence in Gaming Regulation Award. This is the first award of this type given by NAGRA.

One award will be presented each year, at the annual conference, and is open to regular members who have demonstrated outstanding accomplishments in the gaming regulatory or enforcement environment. The announcement of the winner will not be made in advance of the conference.

Nominations must be in writing and include examples of actions and achievements by the nominee relative to the gaming regulatory or enforcement environment. Nominations should include the name of the nominee, title, jurisdiction, and contact information. Supporting documentation relative to the nominee's accomplishments such as

publications, video clips, newspaper articles, journal articles, magazine articles, etc. may also be included. All supporting documentation that is submitted becomes the property of NAGRA.

Each year the president will appoint a three-member Selection Committee to evaluate the nominees. The chairperson of the committee will be designated by the president. No member of the Selection Committee may be a nominee or have submitted a nominee.

The Selection Committee will consider nominees who have demonstrated sustained achievement, exceptional performance and deserve recognition for their extraordinary contributions in the field of gaming regulation. Areas of consideration may include:

- The supervision or organization of employees leading to outstanding accomplishments.
- The enhancement of the public's perception of gaming regulation by external organizations.
- The identification and implementation of significant cost savings for a specific jurisdiction.
- The identification and implementation of significant efficiencies in regulatory processes or procedures.

The Board of Directors considers the award an appropriate way to generate excitement among the membership and an opportunity to recognize individuals who have distinguished themselves in the field of gaming regulation. Additionally, it is a way to create a higher public profile for both NAGRA and gaming regulation in general.

Welcome New NAGRA Members

NAGRA is pleased to welcome two new associate members and five new regular members to the association. We are thankful for their support and are happy to have them as a valuable part of the association. NAGRA will continue to grow and thrive. The greater our numbers, the greater value we will be able to provide to our members!

The Board of Directors and membership of the organization approved the applications of the following associate members during the conference in San Antonio:

- Electronic Bingo Manufacturers Association
- Nick Farley & Associates

Through the first part of 2004, NAGRA has also welcomed the following regular members:

- Louisiana Department of Justice Gaming Division
- Massachusetts State Lottery Commission
- New Jersey Legalized Games of Chance Control
- Pala Gaming Commission
- Yakama Nation

Please join us in welcoming these new members!

News from our Management Firm in Saint Paul — NAGRA Changes Address

By: *Eric P. Ewald CAE, NAGRA Managing Director*

Ewald Consulting, NAGRA's association management company, will begin operations in a new location beginning September 1, 2004. Much of the move will be completed during the month of August.

What does this mean for our members and the public? Here are some answers:

It means that NAGRA's address will change from 26 E. Exchange Street to:
1000 Westgate Drive, Suite 252
Saint Paul, MN 55114-1067

There are numerous benefits to the impending move. First, the new space will include ample, free onsite parking. We have always wanted to offer this to volunteers. Another convenience is the location, which is much more accessible from major highways. Our new office will be near the intersection of

Highway 280 and University Avenue, right on the border of Minneapolis and Saint Paul.

The office will include more meeting space for Boards and committees, more room for staff, and a more modern, efficient, professional layout. There are also plans to build out a fully functional conference center within the building that Ewald Consulting would own and operate. This would include state-of-the-art meeting space for up to 100, plus additional conference space for boards and committees.

The phone number for NAGRA will not change. The existing number will be transferred to our new location, easing the impact of the move for the average member.

We are very excited about the move. It will be a great long-term change for Ewald Consulting and all the organizations that call Ewald Consulting's offices "home." Please contact the NAGRA office if you have any questions or concerns.

Maine Department of Public Safety: Executive Director Gambling and Control Position available

Description: This is professional services work of a managerial nature administering the day-to-day activities of the Gambling Control Board. Responsibilities include (among other things) enforcing the provisions of PL 2003 chapter 687, hearing and deciding license and registration applications and issues, reviewing reports of investigations by the Maine State Police concerning the qualifications of applicants for licenses, review acts and transactions requiring Board approval, causing the Maine State Police to investigate alleged violations governed by chapter 687, referring violations to the Office of the Attorney General for prosecution, and collecting all licensing and registration fees and taxes imposed by chapter 687.

Representative Tasks:

- Develops and administers program plans, and develops and oversees annual budget and request required resources and ensure allocated funds are used properly.
- Drafts, coordinates, and recommends legislation, regulations, and press releases pertinent to Bureau activities

in order to determine impact of legislation and present agency position to the Gambling Control Board.

- Directs and coordinates planning, development, and evaluation of programs and policies within Bureau in order to determine program effectiveness and recommend changes when appropriate.

Knowledges, Skills, And Abilities Required:

- Knowledge of federal and state labor laws, rules, and regulations.
- Knowledge of administrative, legal and investigative theory, techniques, practices and procedures.
- Knowledge of modern management principles, practices, and techniques.
- Knowledge of budgetary methods, techniques, and practices.

Minimum Qualifications: A Bachelors Degree in Public or Business Administration, Law Enforcement, Law, or a profession directly related to managing the responsibilities governed

by PL 2003 chapter 687 as determined by the Board, and (8) years managerial/supervisory experience in the above related fields. Related professional experience may be substituted for education on a year-for-year basis.

Application Process: Qualified candidates must send a State of Maine direct hire application (gray/blue) and letter of interest, resume with 3 references and a technical writing sample (ideally a permit, decision or license) by 5:00 PM, Friday, August 6, 2004, to: the Maine Department of Public Safety, Office of Human Resources, Rhonda Peaslee, State House Station 104, Augusta, Maine 04332. Only application packets that are complete and postmarked by August 6, 2004 will be considered. Applications are available at your local CareerCenter, the Department of Public Safety (207) 626-3815; TTY207-287-3659; e-mail (Rhonda.H.Peaslee@maine.gov), or through the Maine State Government Website (www.maine.gov) under Working-Job Opportunities-State Government Jobs-Applications-Direct Hire.