

NAGRA NEWS

Summer 2006

A Message From the President

I am honoured to again be selected to serve as President of NAGRA. I truly believe that NAGRA performs a valuable service for gaming regulators. The gaming industry as a whole continues to grow and regulators must keep ahead of industry trends, new game developments and legislative changes. Our conferences, training and networking sessions provide us with the information necessary to help us fulfill our role in maintaining gaming integrity. Our many trade affiliates serve as a valuable conduit for exchange of this information and their support of our organization and attendance at our conferences is welcome and appreciated.

Last year, the Board participated in a strategic planning session which resulted in the adoption of a new Vision and Mission Statement in June.

Vision

"NAGRA will be the premier forum for the discussion of issues and the discussion of the resolution of problems relating to the regulation of gaming."

Mission

"NAGRA will achieve its vision by enhancing regulators' ability to ensure the integrity of gaming by facilitating better communication between regulatory jurisdictions while including industry."



Dale Fuga
NAGRA President
2006-2007

Although similar to the previous mission and vision, these statements further clarify and focus our role as an organization. We will continue to fulfill our mission and vision by providing conferences and training sessions which include a variety of topics of interest to the majority of our members. In order to ensure we meet your needs, I encourage you to become actively involved in any one of the Committees which are responsible for the conference program. For example, a volunteer is urgently required to fill the position of Chair of the Indian Gaming Committee. The position was previously held by Norm DesRosiers of the Viejas Tribal Gaming Commission. Norm has been a strong NAGRA supporter for many years and he will be missed. He and his wife, Janice, were instrumental in making arrangements for the performer who provided the excellent

entertainment at the NAGRA/NAFTM reception at our Scottsdale conference.

I am looking forward to the 2007 conference in Kansas City, Missouri. It will be held at the Westin Crown Center from June 10 - 13, 2007. In preparation for this conference, NAGRA has formed an alliance with the National Council on Problem Gambling (NCPG). As you will read in another article, a number of NAGRA members participated in the June 2006 NCPG conference which was held in St. Paul, Minnesota. This session was well received by NCPG conference attendees and we plan to have a similar session with

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Where Are They Now?

Roger W. Hirsch, 1991 NAGRA President



Before I was in gaming, I was in banking. Now that I am no longer in gaming, I am back in banking.

I left gaming in 2002 – after starting out in 1986 – and regrettably had to give up the NAGRA conferences and all the wonderful people I met in the industry. I also had to give up the presidency of the National Association of Fundraising Ticket Manufacturers (NAFTM). I miss the many wonderful people I met in both organizations, and I hope there is an opportunity someday to renew some of those friendships.

As a regulator in the Nebraska Department of Revenue in 1986, I started attending NAGRA conferences as our fledgling charitable gaming division started down the long regulatory road toward getting a difficult area under some semblance of control. One of our state senators compared the effort to “trying to brand fleas.”

As I look back, I have to say that I am most proud to have been part of the effort of the Department of Revenue's charitable gaming division to tackle a tough subject. We had the great fortune to select some excellent individuals who quickly formed an effective and dedicated team. Many of those people are still with the division,

and lend it great stability, credibility and expertise. I will never forget those early days of formation and testing the regulatory waters. I will never forget John Adams, Gerald Otoupal, Greg Schnasse, Merle Reiling, Steve Schatz, Deb Weber, Mike Goodwillie, Christie Villaneuva and all the others who helped make the whole thing go. Want a great agency? Start with great people.

NAGRA too was a fledgling organization in the mid-1980s, and charitable gaming was the only topic. That began to change with the arrival of Indian gaming in the late 1980s and the issue became whether NAGRA should stay close to its charitable gaming roots, or branch out into other areas. You know the results of that!

In 2005 I accepted a position with Bancook Corp. as Vice President for Compliance and Loan Review. Bancook is a multi-bank holding company with a number of community banks and branches in Nebraska and Kansas. I oversee the compliance of all the banks with the various regulations issued by the Federal government. It's an alphabet soup of regulatory requirements (Reg. A, Reg. B, Reg. C, Reg. D...Reg. O...Reg. Z, Reg. CC, Reg. DD...never let the end of the alphabet stay banking regulators from their rounds....they just start another alphabet!), and I have been thrust into the middle of some very hot issues.

The biggest regulatory issue in banking today has to do with

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Board of Directors

President
Dale Fuga

Vice President
Don Dutton

Past President
Kathy Baertsch

Secretary
Penny Taylor Moore

Treasurer
Georgine Zalesky

Eastern U.S. Regional Director
Judge Mary Digiacommo Colins

Midwestern U.S. Regional Director
James Haynes

Western U.S. Regional Director
Terri Sue Canale

Canadian Regional Director
Rick Saville

Committee Chairs

Casino/Electronic Gaming
Kay Gaines
Arizona Dept. of Gaming

Charitable Gaming
Philip Sanderson
Texas Lottery Commission
Simone Syrenne
Manitoba Gaming Control

Indian Gaming
Vacant

Internet Gaming
Michael Petersen
Michigan Lottery
Rick Day
Washington State Gambling Commission

Investigators
Charles Devenney
Manitoba Gaming Control Commission
Aaron Wong
California Division of Gambling Control

Policy Committee
Ridgely Bennett
DC Lottery and Charitable Gaming Control Board

Past Presidents Council
Billy Atkinson
Texas Lottery Commission

Comments *from the* Vice President

It was not too long ago that I discovered NAGRA. That's right, I discovered NAGRA! No, I wasn't the first discoverer – that was done in the '80s. I just discovered it for myself as I was looking for an industry organization that could give me networking opportunities, educational experiences and a chance to make a contribution. You see, I was new to the regulation of legalized gaming and had a lot to learn.

I went to other gaming related conferences, but none felt right for me. Then, in San Antonio, TX, I met Billy Atkins, Penny Moore, Kathy Baertsch and others. Their enthusiasm was contagious – the organization felt “right” to me. I asked how I could get involved and was told to just jump in – join a committee, stand for nomination to a directorship or just become involved at whatever level felt right.

I was nominated for the Western U.S. Regional Director and elected at the Nova Scotia conference. My term as Regional Director was a large learning curve. I had good intentions such as visiting every jurisdiction and receiving feedback from each member on how to move forward. Unfortunately, I was not able to personally visit each jurisdiction. I did visit many via our Newsletter. It can be a great communication tool. I urge everyone to use it, contribute to it and read it.

When asked to stand for nomination for the vice president slot, I said “yes” enthusiastically.

Kevin Mullally was to be my mentor. Kevin had been with the Missouri Gaming Commission since its conception. He was one of the true masters of the gaming world.

Dale Fuga, a man of great integrity and vast NAGRA experience, was elected President to take Kevin's place and to lead NAGRA through the conference in Kansas City, Missouri. I could not have chosen a better mentor. With Dale's guidance and leadership, Kathy's experience and Penny to record it all, I will do well.

I also need your help. I need your input, your ideas for the plenary session topics, ideas for the breakout session topics, and names of presenters. If you enjoyed the conference in Scottsdale, write or call me with suggestions. Together we can make the KC conference the best yet.

Welcome to Terri Sue Canale. Thanks for stepping up to the plate as the Western States Director. Thanks also to Kevin Mullally, glad you will still be around. And finally, thanks to Kathy Baertsch for a job well done as President; your efforts and the efforts of all past presidents give NAGRA a foundation to meet the challenges of the future.

I look forward to working with each of you.

Don E. Dutton
NMGCB Member

>> *From the President continued from page 1*

at our next conference. The NCPG conference will be held in Kansas City from June 8-10 and discussions are underway to provide special pricing for NAGRA members who wish to attend the NCPG conference as well as ours. Additional details (such as program and registration information) will be posted on our website as they become available.

In addition to our annual conference, NAGRA is committed to maintaining regular communication with our members throughout the year. We strive to keep in touch on a regular basis by means of our newsletter and member surveys. In November, your Board will look at a new policy which will permit any member organization to request a survey be conducted by our management firm. The survey will be in electronic format and the results will be compiled and available to the entire membership through the website. This should prove to be a powerful tool which will aid regulators in ensuring the honesty and integrity of gaming in their respective jurisdiction.

On an administrative note, on behalf of the Board, I am pleased to announce the appointment of Terri Sue Canale as Western U.S. Regional Director. Terri Sue fills the vacancy left by Don Dutton when he assumed the role of Vice-President. I am also pleased to announce that William “Billy” Atkins has assumed duties of Chair of the NAGRA Past Presidents' Council.

I would like to close by thanking our Past President, Kathy Baertsch, for all of the time, hard work and effort she devoted to NAGRA during the past year. It was a job well done. Thank you, Kathy!

Dale Fuga
President

NEWS *from the* Managing Director

It is bittersweet to announce the retirement of one of our long-standing and appreciated employees, Susan Church. Susan has coordinated the planning of NAGRA conferences since Spring 2003. She had been with our company (Ewald Consulting) for a total of nearly 20 years. Susan is being replaced by another veteran employee, Scott Franzmeier, who has a total of 6 years with the company. Scott is a graduate of Saint John's University, Minnesota, and is a Certified Association Executive (CAE), a certification earned through experience and testing by the American Society of Association Executives (ASAE).

Did you know? We utilized online event registration via www.nagra.org for the first time in Spring 2006 and over two-thirds of conference attendees registered online! We think this is fantastic usage of the system. We are continuously working to improve our systems and resources for members. This Spring we also added an online searchable directory to the website for members only. You can try it out by going to www.nagra.org. Go to the members tab and select "directory." You will be prompted to use your member login, which initially will be your first name and last name (together with no space) as your user name and "NAGRA" as your password. After you login, you will be prompted to change your password.

The directory allows you to search by name, state, games regulated, professional position, and other fields. Please forward any comments or questions about the systems operation and/or how the system might be more convenient to erice@ewald.com. We want to make this a valuable resource for members!

Eric Ewald
Managing Director

>> *Where are they?* continued from page 2

terrorism and money-laundering. Banks are subject to the Bank Secrecy Act, an umbrella regulatory structure that imposes significant requirements on banks to set up policies and procedures to detect and report possible terrorist financing and money-laundering within their institutions. There is a high price tag on non-compliance – some non-complying banks have been fined millions of dollars. My highest priority today is to draft Bancook's policies and procedures to implement requirements of the Bank Secrecy Act and the Patriot Act. I'll follow up with bank examinations later in the year to ensure compliance.

Another hot issue will be flood insurance. In 1993, extensive flooding in the Midwest left the Federal Emergency Management Agency (FEMA) up a roaring creek without a paddle. Many residential properties in flood plains did not have flood insurance, and the bills piled up on FEMA's doorstep. Result? As lenders, financial institutions are charged with making sure properties are now insured for floods, and Bancook's three primary regulators – the Federal Deposit Insurance Corporation (FDIC), the Office of the Comptroller of the Currency (OCC) and the Nebraska Department of Banking and Finance – put great emphasis on compliance. When the bills are finally in, we may find that Hurricanes Katrina and Rita will show that much work in the area of flood insurance remains to be done.

I got my start in banking in 1984, when I accepted a position as legal counsel (and eventually director) of the Nebraska Department of Banking and Finance. I arrived just as the farm economy tanked, and I spent two years dealing with failing and failed financial institutions in Nebraska. I closed the doors on about 20 financial institutions – mostly farm community banks – during 1984-86, and handed the keys over to the FDIC. It was stressful and awful, but I met some wonderful people in banking and banking regulation, and I've been able to renew some of those friendships and reminisce about those dark days in the mid-1980s – just as I did here with gaming!

My wife, Jan, and I continue to live in Lincoln, Nebraska, where we were both born. We are in our 38th year of marriage. Our daughter, Gretchen, and her husband Scott, live close to us, and we see them and our 6-year-old grandson, Thomas, very frequently. Our family toy poodle, Maggie, continues to rule the roost. I engage in a lot of biking and weight-lifting in leisure time. Jan, a teacher, will retire in June. Retirement for me is a long ways away.

Farewell from our Past President



I cannot believe how fast this year has gone by. It has been a pleasure and honor to represent this great association and you, the members.

The 2006 conference in Scottsdale was a tremendous success. Many thanks to the Board Members and all the Committee Chairs and

Co-Chairs, you all are fabulous and did an amazing job to make this conference informative and provided a great networking tool for each individual in attendance.

The strength of this association is phenomenal from regulators and industry right down to the management firm. Great minds working together to accomplish a common goal is the key to any successful organization. This is the formula for success that is vital for growth. This past year, I have come to realize that NAGRA had this formula down to a science – and more importantly, we have the ultimate key to success, which is our VISION. Without our vision nothing can be accomplished. Our vision is simple: to use the base already put in place by our predecessors to attain greater heights. The sky is no longer the limit; we are soaring to new heights to strengthen this association.

I would like to take this opportunity to thank Dale Fuga for graciously accepting to serve out the term of Kevin Mullally as vice-president and serving as your new president. With only two months until the conference, Dale played a major role in its success. Thank you Paul Bullis, Kay Gaines, Penny Moore, John Briney and the work force of Mimi Griffith and Linda Lairson.

So now it is my time to move on to the “esteemed group of folks” commonly referred to as “Past Presidents.” I thank you for your support over the last year and look forward to another great year. I would encourage all of our members to get involved – you all have so much to offer to this association. See you in Kansas City, Missouri for the 2007 NAGRA Conference.

Kathy Baertsch
NAGRA President 2005-2006

Save the Date!

June 10-13, 2007

Westin Crown Center
Kansas City, Missouri



Start thinking about the conference by taking NAGRA's Non-Annual Quarterly Quiz:

Where are you when...

- A. You're eating Gates famous BBQ?
- B. You're traveling through the past aboard the Steamboat Arabia?
- C. You're discovering the humble beginnings of Mr. J.C. Hall starting in 1910?
- D. You're where Pretty Boy Floyd shot it out with federal officers in 1933 killing four officers after getting off a train?
- E. You're visiting America's National World War I museum?
- F. You're revolving with a panoramic view of a major city while eating in the Skies restaurant?

Find the answers to this quiz on page 7 of this newsletter.

Hope to see you in Kansas City!

- A. Kansas City, Missouri.
 - B. Arabia Steamboat Museum with a collection of pre-Civil War artifacts salvaged more than 130 years ago located in downtown KC.
 - C. Hallmark Cards visitor center and museum, next to the Westin Crown Center in KC.
 - D. The 1933 Union Station Massacre, across the street from the Westin Crown Center. Place your fingers in the bullet holes.
 - E. World War I Liberty Memorial and museum next door to the Westin Crown Center in KC. Designated as America's National World War I Museum by legislation signed by President George W. Bush.
 - F. Hyatt Regency Hotel revolving restaurant just up the street from the Westin Crown Center in KC.
- See you in Kansas City, Missouri!

COMMITTEE AND CHAPTER UPDATES

Internet Gaming Committee

The 2006 Conference in Scottsdale featured four sessions relating to Internet Gambling. One of the sessions was cancelled due to the presenter's unexpected illness. Professor I. Nelson Rose addressed the General Session of the conference to describe his views and to contrast federal and state efforts to combat the growth of illegal Internet gambling.

The breakout session featured a discussion of potential future topics relating to Internet gambling. The group identified the following ideas for consideration at the Kansas City conference:

- ▶ A presentation to identify and demonstrate the latest technical regulatory methods regarding blocking addresses, problem gamblers, and underage persons;
- ▶ A presentation regarding First Amendment implications relative to advertising and/or linking to online casino sites;
- ▶ A panel made up of federal, state, and a neutral expert to discuss the legalities and practical enforcement of anti-Internet gambling laws;
- ▶ A panel to compare and contrast laws and the assigned enforcement agency from states that specifically prohibit or restrict Internet gambling; and,

▶ An Investigator's session for closed case review by the investigating agency of any actual recent investigations and prosecutions.

The final topic(s) has not been selected. Mike Petersen or Rick Day would appreciate any suggestions regarding the membership's interest in these or other topics.

The second breakout session was intended to provide an opportunity for members of the recently formed Internet Gambling Task Force (IGTF) to meet and discuss organizational issues and answer questions for those who may be interested in participating in the Task Force. The Task Force is a multi-state/federal agency group with a Mission to significantly reduce illegal Internet gambling through a coordinated sharing of resources, enforcement, and education.

The IGTF plans to hold its third meeting in Seattle on September 19, 2006. The Acting Co-Chairs are Gary Ehrlich and Dorothy Turi, New Jersey Division of Gaming Enforcement. The Task Force work groups meet via teleconference between full IGTF meetings. If you are interested in attending the meeting or would like further information contact Dorothy Turi at Dorothy.Turi@njdgc.org or Shirley Corbett at scorbett@wsgc.wa.gov.

"OBSTACLES ARE THOSE FRIGHTFUL THINGS YOU SEE WHEN YOU TAKE YOUR EYES OFF YOUR GOAL."

-Henry Ford

Canadian Regional Updates

BRITISH COLUMBIA

CHANGE TO GAMING REGULATION PROTECTS B.C. KIDS

In June 2006, British Columbia Solicitor General John Les announced that an amendment to gaming regulations will allow the government to take action against businesses that teach kids to gamble. Recently, a Vancouver-based company advertised a kids' poker tour in Vancouver, targeting children as young as 10 years old. The focus of the two-day tour was a poker camp where kids were to be taught to play Texas Hold 'Em poker. The amendment defines any commercial effort to train minors to gamble as a "gaming service," and will require the provider to register under the Gaming Control Act. The Gaming Policy and Enforcement Branch has the option to refuse to register any gaming service provider. With this change, non-registered companies operating in British Columbia will be subject to enforcement action under the Gaming Control Act and may face fines up to \$100,000.

Casino Committee

The Casino Committee had a successful conference in Scottsdale. Monday's session on Electronic Monitoring Systems, moderated by Arizona Department of Gaming CIO John Briney, was very interesting as we learned about Arizona's read-only real-time project and other electronic monitoring systems. In addition, the session on the Wave of the Future was quite informative as technology in the gaming industry is changing rapidly. James Maida, President of GLI, helped us gain insight on some of those new changes.

On Tuesday we joined with the Investigators Committee to discuss background investigations of companies involved in gaming. Connie Clapper and Matthew Pribor from the Arizona Department of Gaming spoke about the Department's process in conducting background

BRITISH COLUMBIA UPDATES GAMING CONTROL ACT

In spring 2006, the British Columbia Government updated sections of the Gaming Control Act to simplify procedures and help maintain the overall integrity of gaming in the province. Amendments addressed the overall integrity of gaming, including a new requirement for directors of the BC Lottery Corporation, BCLC employees who work on-site at gaming facilities, the general manager of the government's gaming enforcement and policy branch and gaming investigators to have background checks every five years. As well, operators of gaming facilities will now have to notify government in advance of any planned ownership changes, to give the Province time to conduct required background checks. Also, the act has been clarified to prevent people from promoting or organizing unauthorized gaming activities, like unlicensed raffles, or trying to develop, set up or relocate gaming facilities without the legal authority to do so. The revised Act includes the penalties for these offenses including up to six months in jail and a \$100,000 fine. For more details visit: www.pssg.gov.bc.ca/gaming/archives.htm.

investigations to ensure that unsuitable individuals and businesses are not involved in gaming. Georgine Zalesky of Colorado moderated another Tuesday session on Auditing TITO Systems. These Ticket In-Ticket Out systems have proliferated over the past few years and present new challenges in maintaining security of the systems and ensuring a proper audit trail.

For the 2007 conference, due to popular request, we are looking at another program on new technologies in the gaming industry. We will probably include a session on auditing, because the emerging new technologies present additional challenges for auditors. We need additional suggestions for conference topics and speakers. Please contact Kay Gaines at (602) 604-1801.

“THE DIFFERENCE BETWEEN A SUCCESSFUL PERSON AND OTHERS IS NOT A LACK OF STRENGTH, NOT A LACK OF KNOWLEDGE, BUT RATHER A LACK OF WILL.”

-Vince Lombardi

"KNOWING
IS NOT
ENOUGH;
WE MUST
APPLY.

WILLING
IS NOT
ENOUGH;
WE MUST
DO."

- Johann
von Goethe

NOVA SCOTIA

NOVA SCOTIA INTRODUCES ELECTRONICALLY LINKED BINGO

In an effort to support local charities across the province, in 2006 the Nova Scotia Gaming Corporation introduced electronically linked bingo, which connects participating bingo halls and offers players larger jackpots for one game a night. Larger jackpots are intended to draw more players to enhance and revitalize the charitable gaming sector, with profits going directly to the participating charities.

NOVA SCOTIA TO STUDY THE SOCIO-ECONOMIC IMPACT OF GAMING

On August 5, 2006, the Nova Scotia Department of Environment and Labour issued a request for proposals for the conduct of a Socio-Economic Study of Gambling in the province. The study, which is to assess and understand the social and economic impacts of gambling in Nova Scotia, is a commitment of the government's five-year gaming strategy. The strategy, released in 2005, is intended to be the first step in building a better, more balanced gaming environment in Nova Scotia.

Charitable Gaming Committee

The Michigan Charitable Gaming Division is pleased to announce it has selected Scientific Games International, Inc. to implement and operate a linked progressive jackpot bingo game in Michigan. Multiple sessions of the linked game will be conducted daily, allowing bingo licensees statewide to link their progressive jackpots together creating one large super jackpot.

Charitable Gaming has also implemented a program providing incentives to bingo hall owners to upgrade their facilities. Charitable Gaming staff members are traveling around the state to meet one on one with hall owners, stressing the importance of improving the appearance and atmosphere at the bingo hall. The goal is to create a synergistic effect between the new linked

ALBERTA

ALBERTA ESTABLISHES NEW CASINOS

One new casino opened in Calgary (fall 2005) and a second existing casino relocated to a new facility in Calgary (Fall 2005). A new casino is under construction in Edmonton (opening fall 2006). The first of Alberta's First Nation Casinos is under construction on the Enoch First Nation (which borders Edmonton) with plans to open in Fall 2006.

Bingo – The province is conducting a test of enhanced electronic bingo devices in bingo halls commencing in Summer 2006. The first private bingo hall in Alberta opened in March 2006.

Raffle – Alberta has introduced an online application for Raffle events with Total Ticket Value of \$10,000 and under.

bingo game and improvements to hall facilities that will retain current players and attract new ones.

Charitable Gaming is already beginning to see an impact from these efforts as many bingo hall owners are making investments in their facilities. The linked bingo game is currently in the development and testing stage with the first games expected to go live in late 2006.

NAGRA Presenters at National Council on Problem Gambling Annual Conference

In 2007, the National Council for Problem Gambling and NAGRA will hold their conferences concurrently in Kansas City. To kick off the bridging of our two organizations, the National Council invited NAGRA members to put together a panel to highlight issues of common interest and to identify and advance common goals.

NAGRA's panelists demonstrated the diversity and breadth of current regulatory initiatives and sparked interest in future opportunities. The session was opened by Terri Sue Canale, Responsible Gambling Program Manager with California's Department of Justice, Division of Gambling Control. Terri Sue focused on her state's current harm reduction initiatives, particularly new measures for self-exclusion through its work with California card rooms, tribal casinos, and others to encourage responsible gambling programs. Further initiatives are in development to link legislative amendment to increases in problem gambling service funding and formalized self-exclusion.

The panel's Canadian representative, Andrea Kowal, Research and Communications Analyst with the Manitoba Gaming Control Commission (MGCC), presented details of its 2005 social marketing campaign and its outcome evaluation. This campaign, which was featured in an earlier issue of the NAGRA newsletter, has been evaluated by the MGCC. Andrea presented key findings including impact measurement, campaign recall and future directions.

NAGRA's new Vice President, Don Dutton, a Commissioner with the New Mexico Gaming Control Board, presented on a series of social policy and problem gambling initiatives in his state. He provided strong background on the establishment of the Governor's Council on Gambling and the resulting report. The Task Force on Gaming made its report to the Governor in December 2005, including long and short-term initiatives for legislation and development of a formal strategic plan. Don also noted the strong relationship with the New Mexico Council, referencing a recent Emmy-nominated film made by the Council.

Concluding the formal presentations, Tom Barrett, Executive Director of Minnesota's Gambling Control

Board gave an overview of the regulatory work undertaken by the Control Board. This gave the audience of counselors, social service administrators and others a snapshot of the responsibilities held by gaming regulators. Tom underscored the gravity of this work when he noted that he and his staff of 30 regulate the activities involved with lawful charitable gambling in Minnesota – a \$1.4 billion dollar industry – the largest in the U.S.

Judging by the size of the audience and the scope of the questions posed to the panelists, this session was received with interest and appreciation. The audience was particularly interested in implementation of self-exclusion programs, revenue for problem gambling services and programs, public education initiatives, implications and options presented by legislation and regulation and examples of regulatory involvement in problem gambling programs.

Special thanks to Keith Whyte, Executive Director of the NGPRG for the invitation to present at the conference. NAGRA looks forward to expanding our relationship with the National Council. We hope to see you in Kansas City in 2007.



Read about the newly elected NAGRA Board Members on page 11.

James Haynes Receives NAGRA Excellence in Gaming Regulation Award



The North American Gaming Regulators Association (NAGRA) is pleased to announce the presentation of the organization's Excellence in Gaming Regulation Award to James (Jim) Haynes, Director of Charitable Gaming and Investigative Services, Nebraska Department of Revenue.

The NAGRA Excellence in Gaming Regulation Award is open to NAGRA members who have demonstrated outstanding accomplishments in the gaming regulatory or enforcement environment. The selection committee considered nominees who have demonstrated sustained achievement, exceptional performance and who deserve recognition for their extraordinary contribution in the field of gaming regulation.

Jim has been employed with the Nebraska Department of Revenue for more than 15 years, starting out as an investigator, then as supervisor of investigations for the Charitable Gaming Division and the Nebraska Lottery. Five years ago, he was appointed Director of Charitable Gaming and Investigative Services.

Jim recognized the need to reduce the burden the charities had in filing reporting forms and established a

system of electronic filing of reports for charities. In addition, he spearheaded a change in the approval process that allowed for the electronic submission and approval of pull-tabs. Manufacturers of pull-tabs recognized the benefit of a decrease in time lag for approval and instant access to approved products via the Internet.

In 2004, Jim was requested to fill a sudden vacancy, and took on the role of Acting Director of the Nebraska Lottery in addition to his workload as Director of Charitable Gaming and Investigative Services. In his new role, Jim was required to oversee the bid process for the online contract for the Nebraska Lottery. The process produced a change to the online contractor, which required Jim to approve and oversee the installation of different equipment, changes in personnel, changes in warehousing locations, and satellite equipment for online lottery activity.

Jim has been an active supporter of NAGRA over many years, and has just completed his first year of a two-year term as Director of the Mid-Western Region.

A Call for Nominations for this award goes out to NAGRA members each year via the *NAGRA News* and email, approximately four months prior to the Annual Conference.

Terri Sue Canale Elected to Board of Directors



The NAGRA Board of Directors is proud to announce the election of Terri Sue Canale to the organization's Board of Directors as U.S. Western Region Director. Terri Sue is the Responsible Gambling Program Manager within the California Department of Justice, Division of Gambling Control. Terri Sue began her State service career 14 years ago,

and in 1999 she transferred to the Division in the Administrative Section. Terri Sue received the Attorney General's Award for Excellence in the year 2000.

Serving most recently as the regulations coordinator for the Division, she was responsible for writing many of the first cardroom gambling rules published in the California Code of Regulations.

She is involved with both the California and National Councils on Problem Gambling (NCPG), and serves as a member of the Office of Problem Gambling Advisory Board. In June 2006 Terri Sue made a presentation along with other NAGRA members at the NCPG Conference in Minnesota, helping to create the NAGRA and NCPG alliance. She will be a very welcome addition and asset to the Board of Directors!

NAGRA Elects New Directors

The North American Gaming Regulators Association (NAGRA) is pleased to announce the election of new directors and officers to the Board of Directors of the organization. The election was certified and results presented to the membership at the organization's recent annual conference in Scottsdale, Arizona.

Newly elected directors include Judge Mary DiGiacomo Colins, Eastern U.S. Regional Director of the Pennsylvania Gaming Control Board and Rick Saville, Ministry of Public Safety and Solicitor General, British Columbia, who was re-elected Canadian Regional Director. Don Dutton of the New Mexico Gaming Control Board was elected Vice President and Dale Fuga of the Manitoba Gaming Control Commission was elected President.



Mary DiGiacomo Colins is a former Judge of the Court of Common Pleas of Philadelphia County, who has spent the last 18 years of her career in public service as a judge and a prosecutor. She was elected to the Court in 1990 and retained by election in 2000. While sitting as a trial judge, Judge Colins presided over cases of all types, primarily jury trials in the areas of civil, commercial and criminal law. She also presided over numerous labor injunction matters.



Rick Saville has been involved with the regulation of gaming in British Columbia since 1989 and has held various positions within the Charitable Licensing, Regulatory Audit and Investigation areas, including Director of Licensing, Public Gaming Branch, Deputy Director of the Gaming Audit and Investigation Office and Director of Registration, Gaming Policy and Enforcement Branch.

In his current position, Rick is responsible for approving the persons and companies providing gaming goods or services to the gaming industry in British Columbia and also for approval and certification of gaming equipment used in British Columbia's bingo halls and casinos. Prior to his involvement in gaming, Rick had a 23-year career with the RCMP and the Canadian Security and Intelligence Service (CSIS).



Don Dutton has been a Board Member of the New Mexico Gaming Control Board since his appointment by Governor Bill Richardson in January 2003. Prior to his appointment he had a general civil law practice in Ruidoso, New Mexico since 1983 and has represented various governmental entities in that capacity. Mr. Dutton is a past president of the Doña Ana County Bar, Lincoln County Bar and has been chair or a member of various State Bar committees. He is a past director of the New Mexico Trial Lawyers Association and the Center for Civic Values.



Dale Fuga is the Chief Operating Officer of the Manitoba Gaming Control Commission. Dale is responsible for all operational units within the Commission including Gaming Integrity, Gaming Compliance and Corporate Services.

Dale has been involved with gaming regulation since 1987 when he began as an Auditor with the Manitoba Lotteries Foundation, subsequently serving as Audit Manager; Manager of Licensing and Audit; and Director of Licensing Services. In 1997 he was transferred to the newly created Manitoba Gaming Control Commission as Chief Financial Officer and Director of Licensing and Registration. He assumed the Chief Operating Officer's role in June, 1999.



NAGRA officers and directors began their terms July 1, 2006. President Kathy Baertsch of the Montana Gambling Control Division will now serve a one-year term as Immediate Past President and Immediate Past President Billy Atkins of the Texas Lottery Commission will be leaving the Board with the sincere thanks and appreciation of the membership and staff. Billy will now assume the role as Chair of the NAGRA Past President's Council.

To contact any of your Board Members, visit www.nagra.org under "About NAGRA" and click on "Board of Directors."